

## Term and Conditions

Bookings made require the payment of a deposit, whose amount and deadline will be indicated when confirming the reservation.

Each transaction is carried out through a protected and certified system that allows the transmission of encrypted data that uses the same protocol of on-line bank account management systems.

Bookings made by bank transfer require the payment of a deposit whose amount and deadline will be indicated when confirming the reservation.

With the reservation, guests accept and commit themselves to respect the conditions indicated during the booking process.

## Cancellation policy

All cancellations must be made by email

Cancellations up to 15 days before the date of arrival are free of charge. Should the reservation be cancelled 14 days or less before the arrival date, an amount corresponding to the 50% of the reservation will be retained. Cancellations received the same day of the arrival date or no-show will be charged 100% of the total amount.

Other indications are reported during the on-line booking procedure for each property.